



GRADUS

Gradus Ltd (a Gerflor company) are manufacturers of flooring accessories, entrance matting, wall protection and specialist LED lighting systems. Our attention to detail, forward thinking and passion for improvement has led to our success in the UK and International markets.

We have customers ranging from designers & architects to contractors and building owners, spanning all market sectors including Commercial Office, Education, Healthcare, Residential, Retail, Leisure & Hospitality.

Due to our ongoing success, we now have a vacancy for a

Technical Surveyor

**Field Based....
Covering London and the South Coast**

What the role looks like...

Reporting to the Technical Services Manager, as part of the Technical Surveyor team for Gradus and Gerflor. You will be tasked with ensuring timely and accurate responses to customer and business requests for surveying of projects for stairs nosing, barrier meetings and other Gradus accessory products. The skills obtained will enable opportunities to progress into a wider technical support role within Gradus & Gerflor

- The role is field based role, and you will be expected to attend any of the Gradus and Gerflor facilities when required.
- The role will require an independent and organisational approach and collaboration with team members, contractors, distributors, and the sales team.
- A flexible approach is required which will mean working out of normal "office hours" to accommodate site and customer needs.
- Occasional overnight stays may be required.

Duties and key responsibilities....

- The main part of the role will be to carry out site surveys and measures for nosing installations.
 - A measuring service for matting installations
 - Site visits to evaluate complaints raised against Gerflor and Gradus products.
 - Site repairs where warranty issues arise.
 - Supporting the team and the technical manager with any ongoing projects
- Area of work will be mainly London and South Coast areas but maybe national on occasions England.

What we would like you to bring....

- Collate reports on surveys carried out to enable customers to order and supply Gradus and Gerflor products.
 - Supply accurate templates to the production department.
 - Report concisely and accurately on any site complaints attended.

- Work closely with the technical support team, ASMs and regional managers to ensure all requirements are met.

The successful candidates will ideally have the following attributes.

- A “can do” attitude.
- Full driving licence
- Flexible approach to working.
- Good level of IT skill
- Excellent verbal and written communication skills

What we can offer....

26 days annual leave plus bank holidays (4/5 days saved for Christmas shutdown)

Annual discretionary bonus at Christmas

Employee Benefits Platform provided by Vivup which includes Employee Assistance Programme - 24/7 free confidential advice.

Discounted Gym Membership, discounted high street shopping - Cycle to work Scheme.

Proactive and supported Probation Period - usually 6 months.

Group life insurance and death in service

Pension auto-enrolment after 3 months, 3% employer (rising to 6% after 12 months) 5% employee.

Occupational Health Services

High rate of longevity of service

Family orientated business (i.e. children's Christmas party and social events)

Eligibility Criteria...

You must have the right to work in the UK and have valid driver Licence and residency status to apply for this role.

Applications should be made in writing with a current CV detailing relevant experience, to recruitment@gradus.com.

Or in writing to the HR Department, Springbank, Brunel Road, Macclesfield, SK11 0TA

For more information on our company please visit our website

[www. Gradus.com](http://www.Gradus.com)